

Position Description

Title	Irrigation Technician		
Directorate	Infrastructure Services		
Business Unit	Parks and Natural Environment		
Agreement	City of Joondalup Outside Workforce Enterprise Agreement 2021		
Classification	F		
Reports To	Senior Team Leader - Irrigation	Direct Reports	0
Internal Relationships	• Engineering Services • Parks and Natural Environment • Asset Management • Waste Services • All other relevant business units	External Relationships	The City of Joondalup has numerous customers with a wide range of service needs including residents, local businesses, contractors, rate payers, community groups, visitors and government departments.

Our Vision

“A Global City: Bold, Creative and Prosperous”

Our Distinguishing Values

- **Bold** – We will make courageous decisions for the benefit of the community and future generations.
- **Ambitious** – We will lead with strength and conviction to achieve our vision for the City.
- **Innovative** – We will learn and adapt to changing circumstances to ensure we are always one step ahead.
- **Enterprising** – We will undertake ventures that forge new directions for business and the local economy.
- **Prosperous** – We will ensure our City benefits from a thriving economy built on local commercial success.
- **Compassionate** – We will act with empathy and understanding of our community’s needs and ambitions.

Position Purpose

- The Irrigation Technician is responsible for assisting the Irrigation team to ensure delivery of scheduled programs and reactive maintenance.

Stakeholder Engagement

- Operate as a part of a team, providing high quality customer service to residents and members of the public.
- Contribute to the achievement of corporate objectives by ensuring all stakeholders are dealt with in a professional and timely manner.

Corporate Responsibilities

- Demonstrate and champion behaviour that is consistent with the City’s values.
- Through the delivery of outstanding service, maintain the City’s reputation of customer service excellence.
- Work in a safe manner that will not endanger the health and safety of yourself, other workers or members of the public.
- Meet Work Health and Safety (WHS) and other legislative requirements in accordance with the parameters of the position.
- Report unsafe practices or hazards to supervisors or WHS representatives immediately.
- Support and promote a safe working environment, ensuring that safe working conditions and practices are in place at all times by taking personal ownership of safety.

- Carry out duties in accordance with the City's Code of Conduct and the protocols, procedures and guidelines that support it.
- Recognise our legal and moral responsibilities in keeping children safe from harm and promoting their best interests. It is expected that this position will adhere with the above statement and reporting obligations whilst completing their duties.
- Carry out all other duties as deemed reasonable and appropriate to the scope and classification of the role as directed from time to time.
- The City of Joondalup is committed to fairness, equity, diversity, and inclusion within all organisational practices and is an Equal Opportunity employer. We provide opportunities and support to build a diverse workforce and inclusive workplace that reflects the community we serve. The City encourages Aboriginal and Torres Strait Islander peoples, people of culturally and linguistically diverse backgrounds, people with a disability, people of all ages, sexualities and genders to apply for advertised positions.

Key Position Responsibilities

- Undertake activities in accordance with the business unit plan, project plan, other relevant plans and budgets and within agreed timeframes.
- Ensure all works are undertaken in a productive and timely manner in accordance with City guidelines, ISO 9001, specifications, procedures and adopted practices.
- Ensure diligence in relation to the use and user maintenance of plant and equipment in accordance with manufacturer's instruction and safe operating procedures.
- Ensure that traffic management operations are conducted safely and in accordance with the current Main Roads Code of Practice.
- Customer service is delivered in accordance with the City's Customer Service Charter and relevant protocols and procedures.
- Comply with WHS legislation, City protocols, procedures and other WHS related requirements, and actively support the City's safety systems.

Accountability and Extent of Authority

- This position works with limited supervision within procedures and guidelines.
- This position is able to make recommendations in plant operations and areas requiring works scheduling.
- This position is responsible for quality and standard of work performed, including productivity and safety.
- This position is responsible for the operation of specialist machinery.
- Solutions to problems generally found in precedents, guidelines or processes. Assistance available from supervisor.
- This position requires medium level decision making on technical aspects of plant and equipment.

Key Result Areas

Service Delivery	• Assist the irrigation team in providing effective and efficient maintenance to City's parks, sporting ovals and City landscape to set quality standards. • Regularly monitor the condition of City's parks, sporting ovals and City landscape to determine work requirements. • Undertake installation, maintenance and repair of irrigation systems, ensuring adequate supply of water to maintain the condition of the City's parks, sporting ovals and City landscape. • Monitor water consumption in parks, sporting ovals and City landscape and make amendments to ensure the City fulfills Water Saving strategies. • Provide input on the development and implementation of irrigation strategies to the Senior Team Leader – Irrigation and Supervisor Irrigation. • Provide support to the Senior Team Leader - Irrigation. • Carry out scheduled programs and reactive maintenance of the City's parks, sporting ovals and City landscape to relevant standards and within allocated time frames. • Carry out inspections and prepare audit reports of the City's parks, sporting ovals and City landscape. • Update work orders and allocated tasks through the City's electronic work management system /device.
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	- Identify faults and required maintenance on the City's parks, sporting ovals and City landscape, and report through the City's electronic work management system /device. - Actively contribute improvement suggestions for processes and procedures. - Comply with the City's processes, work practices and documentation to support maintaining Quality Management System and ISO 9001 certification. - Display attitudes and behaviours that support a culture of continuous improvement across the Infrastructure Services Directorate. - Perform other duties as requested within the scope of this level in accordance with skills, knowledge and experience.
Fleet and Equipment Maintenance	- Operate fleet and plant equipment to carry out Parks Operations scheduled and reactive maintenance. - Operate and maintain machinery and plant equipment in accordance with manufacturer's instruction and safe operating procedures. - Report any defects, loss or damage to machinery or equipment to Senior Team Leader - Irrigation.
Resource Management	Resources are shared with others to achieve Parks and Natural Environment, Engineering Services, Waste Services and Asset Management programmed works.

Classification Descriptors

Skills	- Demonstrated technical skills in irrigation installation and maintenance. - Effective interpersonal and communication skills with the ability to co-operate with employees and members of the public. - Effective time management and organisational skills with the ability to prioritise tasks. - Ability to use initiative whilst working in a team environment or independently with limited supervision. - Demonstrated flexibility and problem-solving skills with a high attention to detail. - Ability to read and interpret work instructions, landscape plans and irrigation designs. - Demonstrated intermediate level of computer literacy including the ability to operate a handheld device. - Ability to supervise others on day-to-day operational tasks as required.
Knowledge	- Commercial Irrigation installation and maintenance requirements. - Park maintenance practices. - Irrigation electrical components and controller equipment. - The use and maintenance of small plant and equipment associated with irrigation installation and maintenance. - Traffic management. - Work Health and Safety requirements relevant to this role.
Experience	- Minimum of two years' experience in commercial irrigation maintenance, install and design. - Programming controllers and fault-finding systems. - Completing designated work schedules to expected standards within relevant timescales, whilst providing direction to external parties where appropriate. - The use of plant, equipment and materials associated with irrigation installation and maintenance. - Traffic management. - Providing customer service. - Providing on-the-job training of employees as directed by your supervisor.
Qualifications / Clearances	- Relevant tertiary qualification in irrigation or related discipline or relevant experience. - Appropriate plant operating certificates. - Relevant leadership qualifications and/or demonstrated relevant experience. - WA MR Class Drivers Licence. - Basic Traffic Management and Traffic Control Certificates (or obtained within the first 3 months of appointment to position). - Construction Safety Induction Card (White Card). - Current First Aid Certificate including CPR (HLTAID011 and HLTAID009).